













## Rješavanje problema

### • IP cameras is not powering on

If you find your camera is not powering on, please try the following:

- Please check whether the outlet is working properly or not. Try to plug the camera into a different outlet and see whether it will work.
- Please check whether the DC adapter is working or not. If you have another 5V/1A power adapter which is working, please try with another power adapter and see whether it will work.
- If it still won't work, please contact Reolink support.

### • IR LEDs Stop Working

If you find the IR LEDs of your camera stop working, try the following:

- Go to Device Settings and check whether you have enabled Infrared Lights, if it's disabled, please turn it on.
- Please go to Live View and check the Day/Light mode,

set the mode to Auto to activate the IR lights.

- Upgrade your camera's firmware to the latest version.
- Restore it to factory settings, and check the IR light settings again.
- If the problem goes on, contact Reolink Support.

### • Fail to upgrade the firmware

If you fail to upgrade the firmware for the camera, try the following:

- Confirm the current firmware version of the camera.
  - Make sure the firmware you download in the download center is the correct one.
  - Make sure the network of your computer is smooth.
- If it still won't work, please contact Reolink support.

## Tehnički podaci

### Hardware Features

Display Resolution: 5MP (E1 Zoom)/4MP(E1 Pro)/3MP(E1)

IR Distance: 12 Meters (40ft)

Pan/Tilt Angle: Horizontal: 355°/Vertical: 50°

Power: DC 5V/1A

### Software Features

Frame Rate: 15fps (in default)

Audio: Two-Way Audio

IR Cut Filter: Yes

### General

Operating Frequency: 2.4 GHz(E1)/Dual Band (E1 Pro/E1 Zoom)

Operating Temperature: -10° to 55° C (14° to 131° F)

Size:  $\Phi$ 76 x 106mm

Weight: 200g (11.2 oz)

## Izjave o sukladnosti

### FCC Compliance Statement

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more information, visit:

<https://reolink.com/fcc-compliance-notice/>

### Simplified EU Declaration of Conformity

Reolink Communications declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.



### Correct Disposal of this product

This marking indicates that this product should not be disposed with other household wastes throughout the



EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment safe recycling.

### **Limited warranty**

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: <https://reolink.com/warranty-and-return/>.

### **Terms and Privacy**

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of reach of children.

### **End User License Agreement**

By using the Product Software that is embedded on the Reolink product, you agree to the terms of this End User License Agreement (“EULA”) between you and Reolink. Learn more:

<https://reolink.com/eula/>.

### **ISED Radiation Exposure Statement**

#### **This equipment**

This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

**OPERATING FREQUENCY** (the maximum transmitted power)

2412MHz—2472MHz (19dBm)

5180 MHz -5320 MHz(18dBm)

5745 MHz -5825 MHz (18dBm)