

TrackMix Series G765

TrackMix Series G765 supports both 4G and 3G mobile networks, making it ideal for locations where it is difficult to run network cables. Of course, you can also connect it to the network using an Ethernet cable. Extensive options to meet any requirement.

1. Specs



1	Infrared LEDs
2	Network Status LED
3	Lens
4	Microphone
5	Daylight Sensor
6	Spotlights



1	microSD Card Slot
2	Reset Hole

2. Setup and Install

Setup the Camera

What's in the Box

Note: The package content may vary and update with different version and platforms, please take the below information only for a reference. And the actual package content are subject to the latest information on the product selling page.
TrackMix Series G765



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1m Network
Cable*1



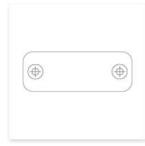
Quick Start Guide



Surveillance Sticker



Pack of Screws



Mounting Template



4.5m Power Extension
Cable



Power Adapter 12V/2A



Waterproof Lid

Set up the Camera on the App

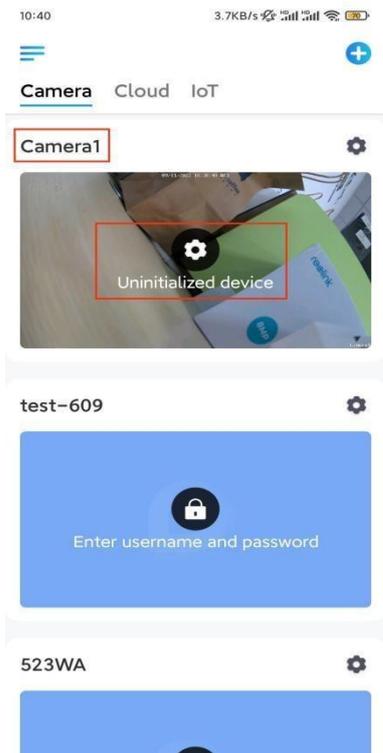
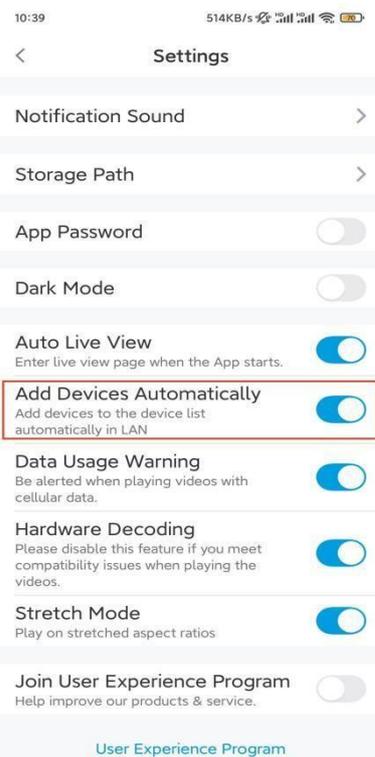
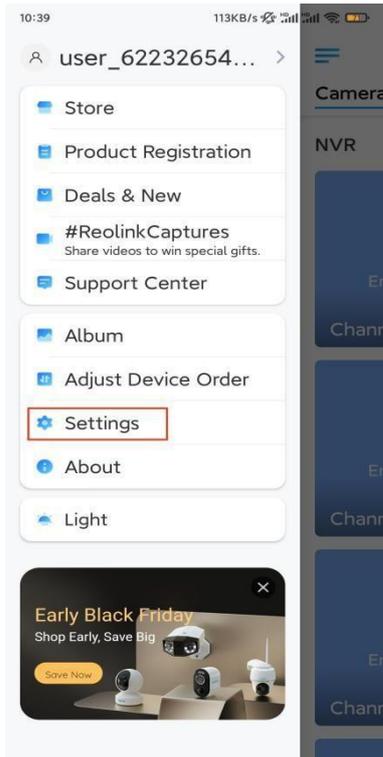
There are two methods to do the initial setup of the camera:

1. With an Ethernet cable; 2. With a 4G SIM card.

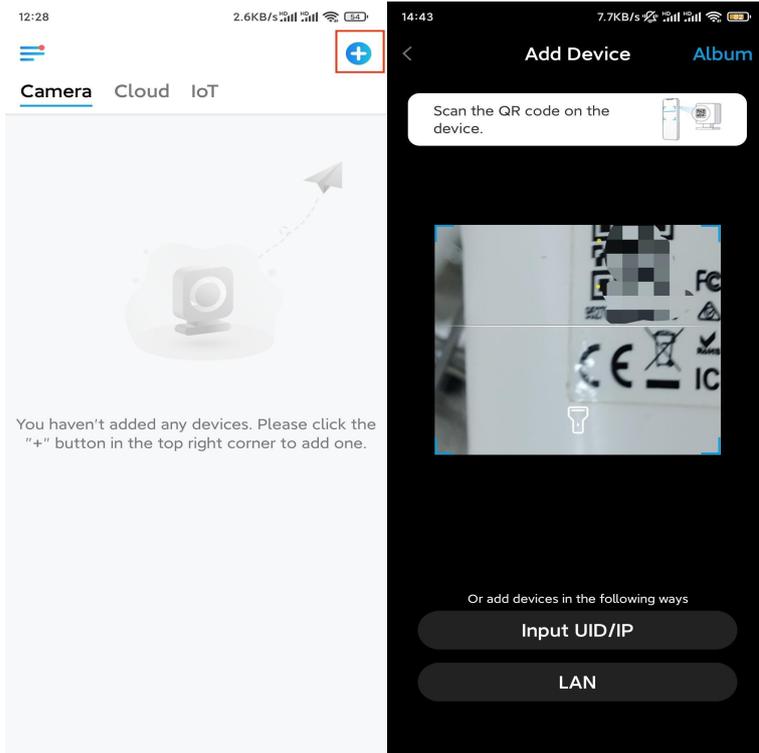
1. With an Ethernet cable

To do the initial setup, please power on the camera with the DC adapter, connect the camera to your router's LAN port with an Ethernet cable, and follow the steps below.

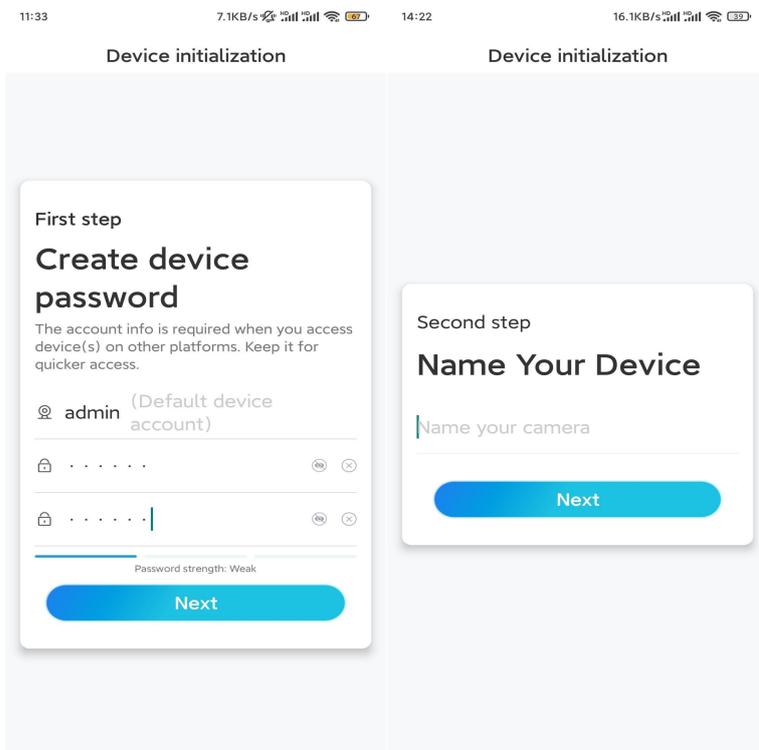
Step 1. If your phone, the camera, and the router are on the same network and you've enabled the **Add Device Automatically** option in the App **Settings**, you can tap and select this device on the **Devices** page and skip to **Step 3**.



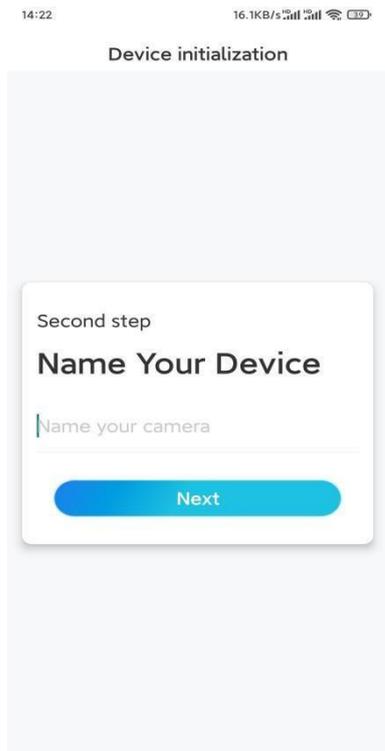
Otherwise, you can tap the  icon in the top right corner and scan the QR code on the camera to add the camera.



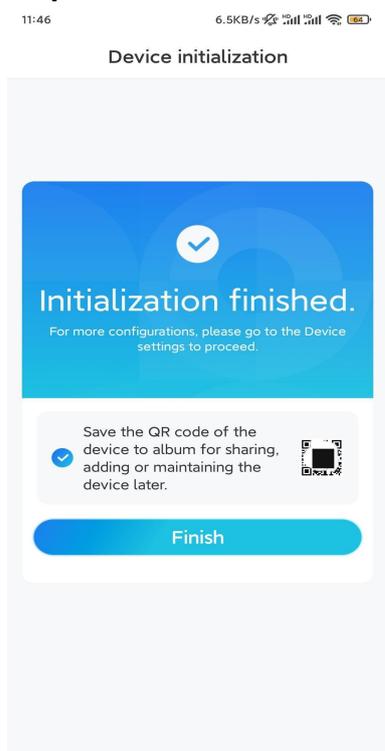
Step 2. Create a login password for your camera. Then tap **Next**.



Step 3. Name your camera. Then tap **Next**.



Step 4. Initialization finished! Tap **Finish**, and you can start live viewing now.



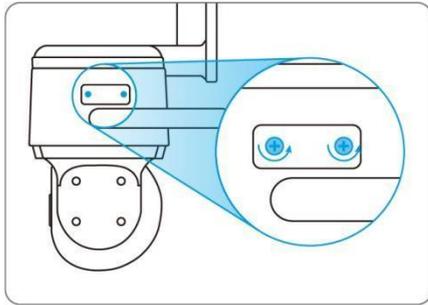
2. With a 4G SIM card

Step 1. Activate the SIM card for the camera.

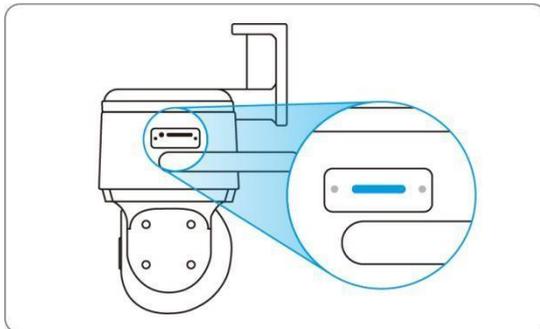
- Choose a Nano SIM card that supports WCDMA and FDD LTE.
- Some SIM cards have a PIN code, please use your smartphone to disable the PIN first.
- Do not insert IoT or M2M SIM card into your smartphone.

Step 2. Insert the SIM card into the camera.

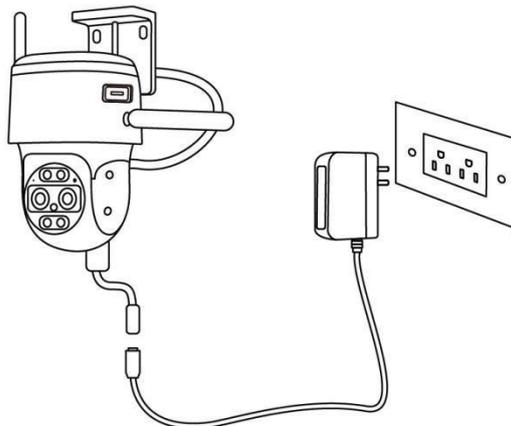
- Remove the cover with the screwdriver.



- Insert a SIM-eject tool into the hole beside the SIM tray and push it in to pop open the tray. Place the SIM card into the tray, then insert the tray into the camera completely.

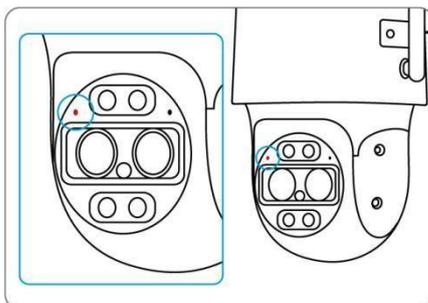


Step 3. Use the power adapter provided to power on the camera.

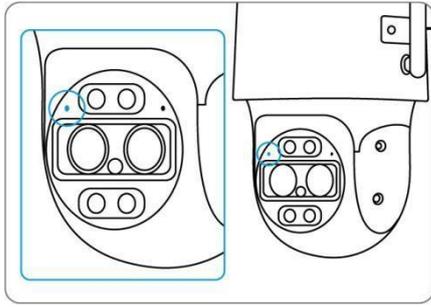


Step 4. Register the SIM card.

- With the SIM card inserted, wait a few seconds and a red light will be on and solid for a couple of seconds. Then, it will go out.



- A blue LED will flash for a few seconds and then go solid before going out. You will hear a voice prompt “Network Connection Succeeded”, which means the camera has been successfully connected to the network.



Note:

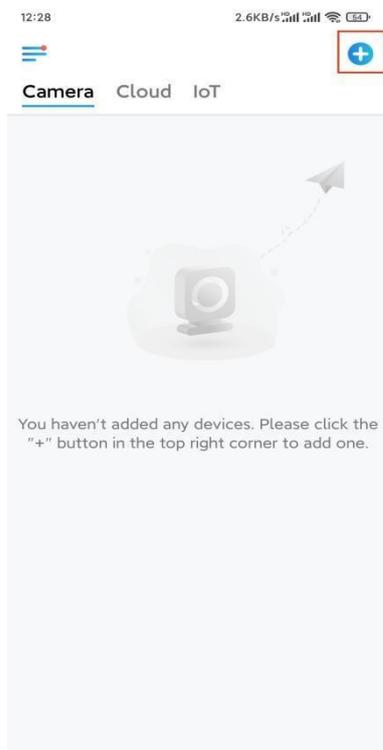
You may also run into the following situations:

No.	Voice Prompts	Camera Status	Solutions
1	“SIM card cannot be recognized”	Camera cannot recognize this SIM card.	<ol style="list-style-type: none"> 1. Check if the SIM card is facing the reverse direction. 2. Check if the SIM card is not fully inserted and insert it again.
2	“The SIM card is locked with a PIN. Please disable it”	Camera cannot recognize this SIM card.	Put the SIM card into your mobile phone and disable the PIN.
3	“Not registered on network. Please activate your SIM card and check the signal strength”	Camera fails to register to the operator network.	<ol style="list-style-type: none"> 1. Check whether your card is activated or not. If not, please call your operator to activate the SIM card. 2. The signal is weak at the current position. Please move the camera to a location with better signal. 3. Check if you are using the correct version of the camera.

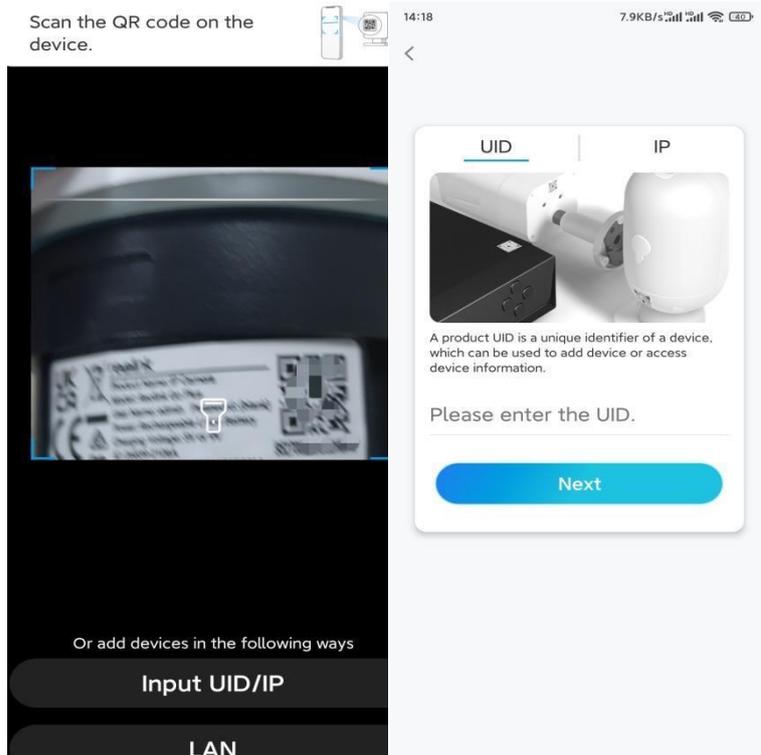
4	"Network connection failed"	Camera fails to connect to the server.	The camera will be in standby mode and reconnect later.
5	"Data call failed. Please confirm your cellular data plan is available or import the APN settings"	The SIM card has run out of data or APN settings are not correct.	<ol style="list-style-type: none"> 1. Please check whether the data plan for the SIM card is still available. 2. Import the correct APN settings to the camera.

Step 5. Add the camera to the Reolink App.

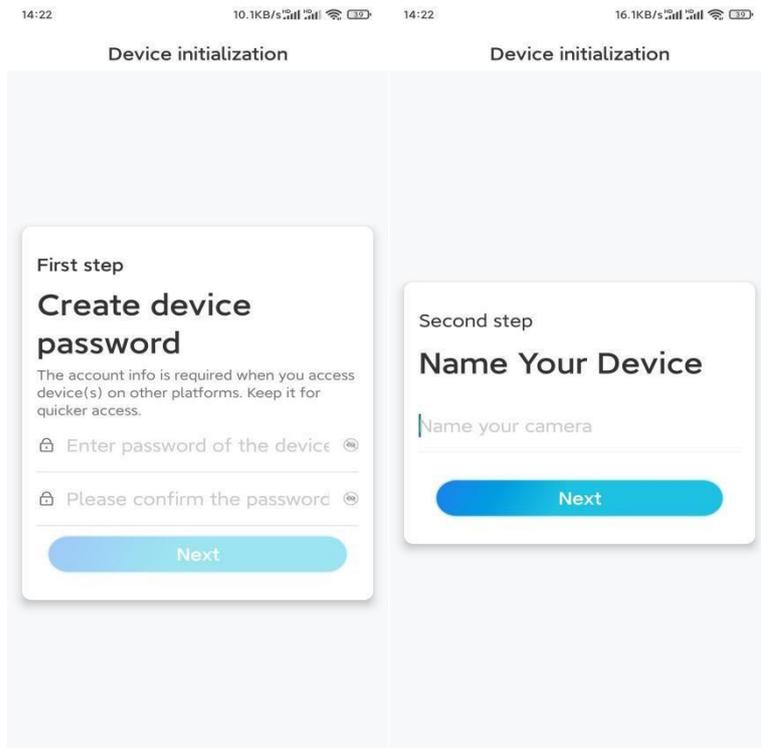
- Tap the icon  in the top right corner to add the camera.



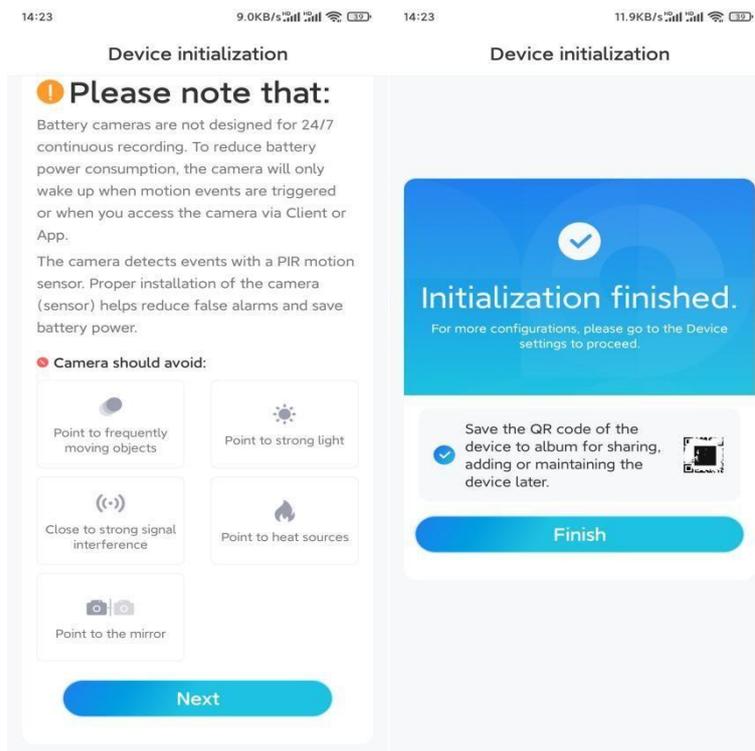
- Scan the QR code on the bottom of the camera. If the phone doesn't respond, please tap **Input UID/IP** below the scan window, and then enter the 16-digit UID number under the QR code of the camera.



- Create a login password and name your camera. Then tap **Next**.



- Read the note and then tap **Finish** to complete the initialization of your camera.



Now the initialization is finished and you can move it to the position you want. Here is an article to choose a good position for the camera.

Install the Camera

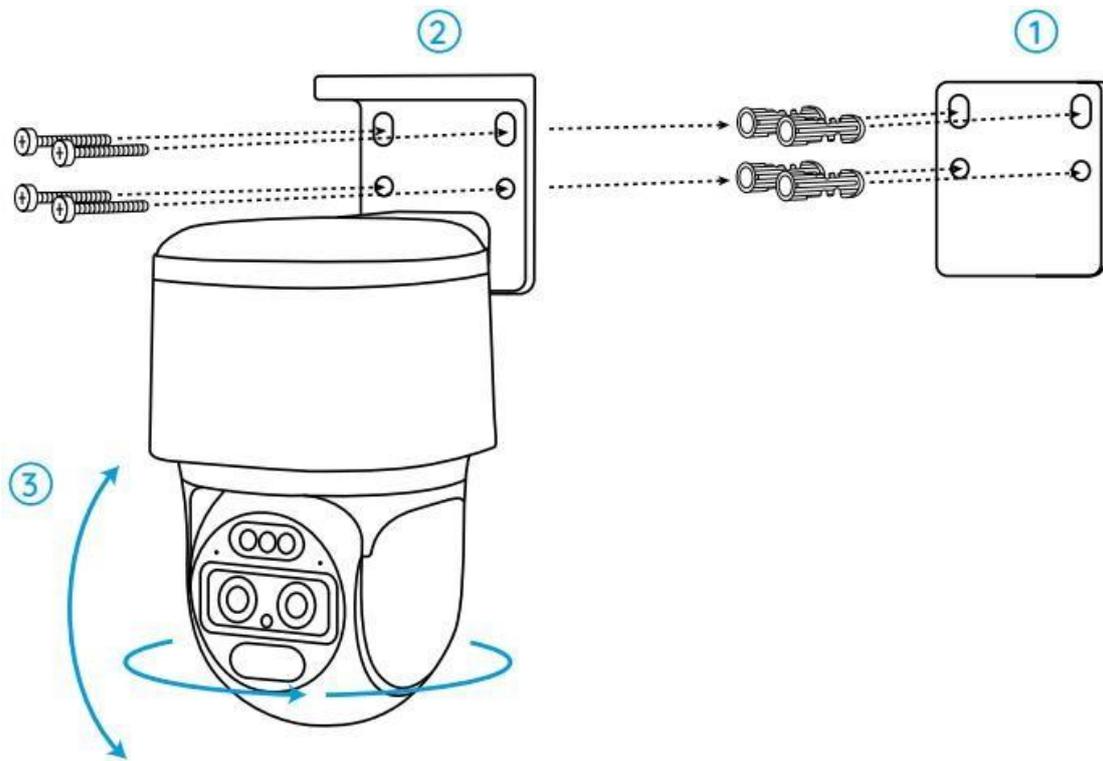
Following the excitement of setting up your TrackMix Series G765, you will face up the installation of the camera. So we are here to help you with guides on how to mount the TrackMix Series G765 on the wall or the ceiling. It's up to you.

Mount the Camera on the Wall

Step 1. Stick the mounting hole template on the wall and drill holes correspondingly.

Step 2. Screw the mount base to the wall using the screws included in the package.

Step 3. You may control the camera to pan and tilt via Reolink App or Client to adjust the camera's direction.



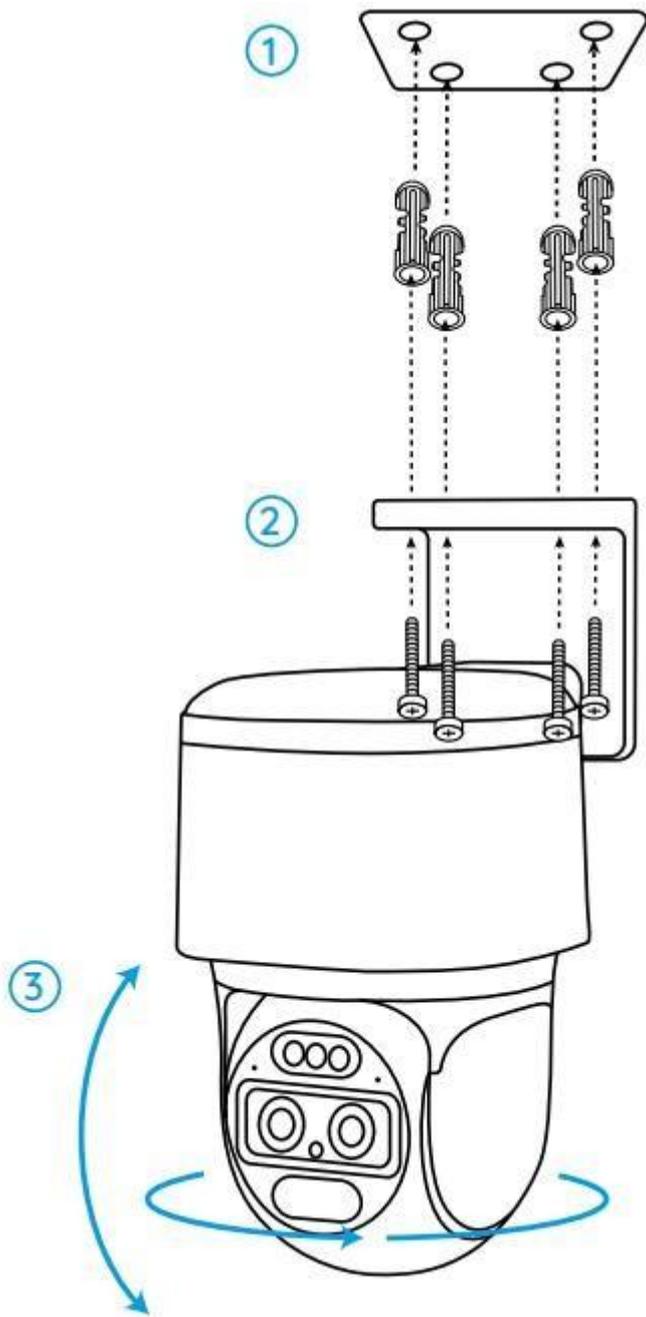
Note: If you install the camera on a pretty hard surface such as drywall, use the drywall anchors included in the package.

Mount the Camera on the Ceiling

Step 1. Stick the mounting hole template on the ceiling and drill holes correspondingly.

Step 2. Install the mount base to the wall using the screws included in the package.

Step 3. Adjust the camera's direction by controlling the camera to pan and tilt via the Reolink App or Client.



Note: Use the drywall anchors included in the package if needed.